



# Booking Terms and Conditions

- The person whose name is registered on the reservation must be a responsible adult over the age of 18 and this person must be present at check-in.
- A Photo ID may be required and a cash bond of \$200 or a valid credit card is required to provide security for any additional charges that are incurred. Additional charges may include, but are not limited to, fees for replacements of items such as keys, additional guest charges, extra cleaning fees, kiosk charges, or charges for damage to park property. Credit cards held for security will not be charged by Barlings Beach without the card holder being informed in writing. To ensure the safety, security and enjoyment for all park occupants and employees, our Park Rules must be complied with at all times. A copy of our Park Rules are available on request at our reception team or on our website. Please be aware for confirmed reservations we are unable to refund any monies for late arrivals, early departures, or in the event of inclement weather.
- We strongly recommend that guests obtain travel insurance prior to booking to cover personal loss, liability, injury or financial loss caused by changed travel arrangements. Some of the many companies offering fast economical insurance include: Columbus - CGU - Net Insurance - Nomads.
- Park Rules: Guest Information is provided with our Park Map and must be adhered to by all guests and their visitors.
- Arrival/Check in: Check-in time is 2:00pm. If you wish to arrive before 2, please check with our reception to see if your site/cabin is available. After hour arrivals will be contacted on the day of your arrival with instructions.
- Reception Hours: 9:00- 15:00
- Linen & Servicing: All linen is provided but daily servicing is not included in your nightly tariff. Servicing of cabins, if available, can be arranged via reception for a fee \$35.00 which includes new linen.
- Pets: Please read our pet policy available on our website.
- Site or Cabin Preferences: All preferences are requests only. We will always try to accommodate your requests however Park Management reserve the right to allocate as per our availability and operational requirements.
- Car Parking: On-site parking is guaranteed for one vehicle. Additional parking for extra vehicles or trailers must be prearranged with Park Management but is limited to availability.
- Early Departures: Please note refunds will not be provided for early departures. You can request for the unused portion of your accommodation payment to be held as credit for a future stay.



# Cancellation Policy

## Peak Period Cancellation Policy

- To avoid penalty ALL cancellations must be submitted at least 7 days prior to arrival date.
- Cancellations received within 7 days prior to your arrival date will forfeit the deposit equal to one night's accommodation.
- If full payment has been made, the balance minus a one night cancellation fee will be refunded to you.
- In the case of a 'No Show' your full accommodation Tariff will remain charged. You can request for this amount to be held as a deposit for a future reservation and is to be used during the next 12 months.
- Reservations made using 3rd party agents may include additional or variable cancellation fees and conditions. Please refer to your 3rd party confirmation documents for details.

## Off Peak Period Cancellation Policy

- To avoid penalty ALL cancellations must be submitted at least 48 hours prior to 2pm on your arrival date.
- Cancellations received within 48 hours prior to your arrival date will forfeit the deposit equal to one night's accommodation.
- This deposit can be used as credit for a future reservation but will expire 12 months from the arrival date of your original, cancelled reservation.
- If full payment has been made, the balance minus a one night cancellation fee will be refunded to you.
- Reservations made using 3rd party agents may include additional or variable cancellation fees and conditions. Please refer to your 3rd party confirmation documents for details.

### Contact

PH: 02 4471 7313

E: [barlingsbeach@aspengroup.com.au](mailto:barlingsbeach@aspengroup.com.au)

W: [www.barlingsbeach.com](http://www.barlingsbeach.com)